



## **City of Jackson, MN - Government**

FOR IMMEDIATE RELEASE

Contact: Grant Landbo – EMS Chief – glandbo@cityofjacksonmn.com February 4, 2026 .

911 EMS Responses:

We feel it's important to address some extremely serious misinformation regarding the Jackson Ambulance Service and our response to requests for ambulance services. The Jackson Ambulance Service is staffed 24/7/365 and responds to 911 calls within our service area immediately, as required by state law.

Jackson Ambulance Service has never, and will never, deny requests for pre-hospital care to any person for any reason. Our commitment to providing compassionate and professional pre-hospital healthcare to those who travel through, work in, and live in Jackson and the other communities in our service area is unwavering and should not ever be questioned. If the community needs ambulance services, we will be there immediately.

See full article:

<https://app.govoutreach.com/.../public/communications/56934>